



eDART Account Migration to Account Manager

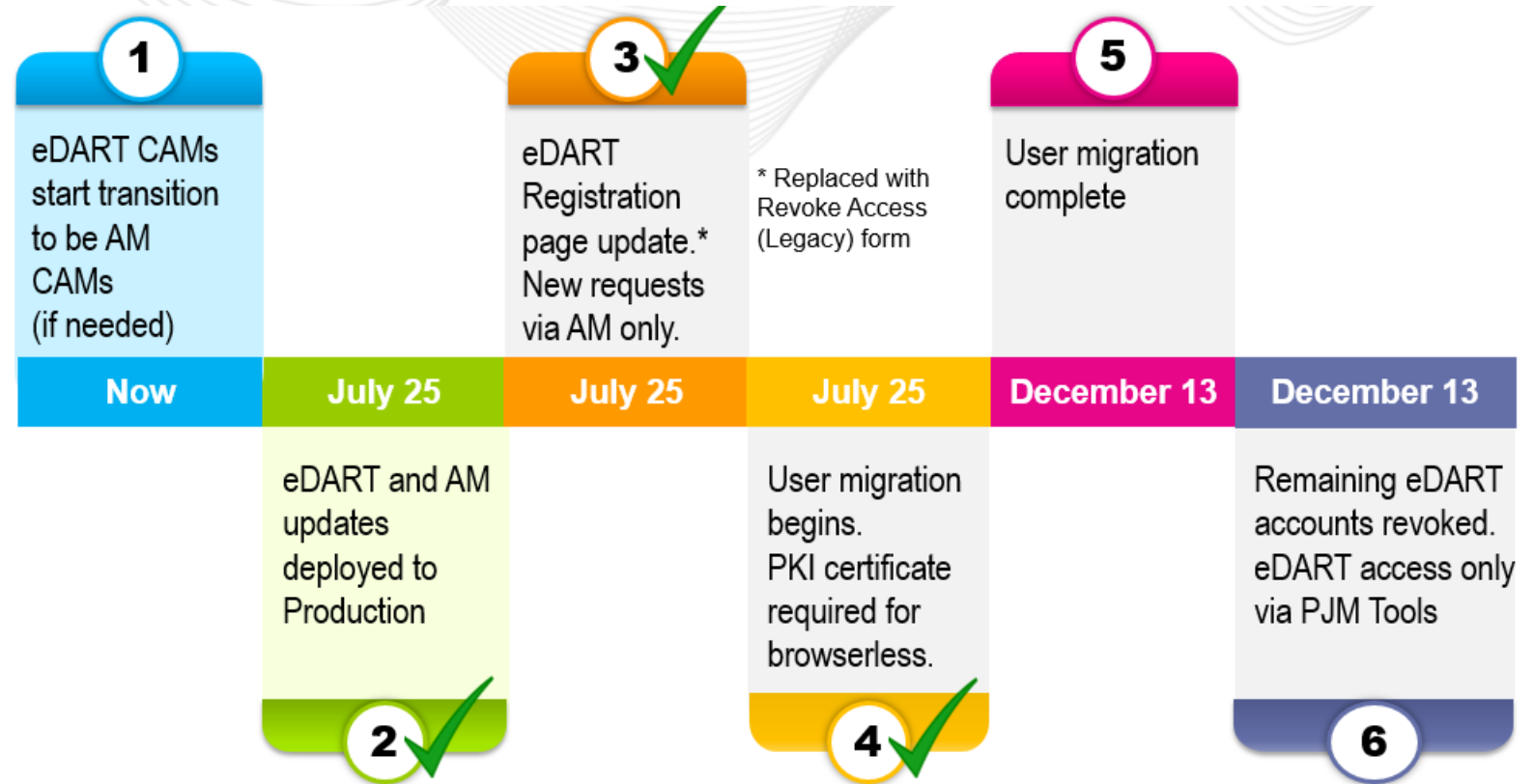
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Outage Analysis Technologies
eDART

With the ongoing eDART refresh, management of eDART accounts will be handled exclusively in Account Manager:

- New user account creation
- Granting eDART access to existing user accounts
- Password resets
- Unlocking accounts
- Terminating eDART access

Migration of eDART users to Account Manager is currently underway (7/25/2023 – 12/13/2023):

- [Migration to Account Manager Guide](#)
- [Revoke Access \(Legacy\)](#) – submit for users who will not migrate to Account Manager
- [Migration to Account Manager FAQ](#)
- [Presentation, 6/23/2023](#)
Special eDART Forum – Account Migration



Communication will be sent out for each milestone

✓	Step
	eDART CAM transition to Account Manager CAM (optional)
	eDART CAM transition responsibilities with Account Manager CAM if not opting to be Account Manager CAM
	Request current eDART user list from eDART team (eDARTAccountRequests@pjm.com)
	Migrate current eDART users as applicable: <ul style="list-style-type: none"> • Create new AM user account • Request eDART access for existing AM user account • Contact eDART team for bulk option/working session • Address Special Conditions
	Request check-in with eDART team (eDARTAccountRequests@pjm.com) to confirm completion <ul style="list-style-type: none"> • Submit revoke request for accounts that will not be migrated

As of: 9/11/2023	
Companies in eDART	700
eDART Accounts*	7,627
eDART Accounts in AM	641
% Complete	8.4%

** Account numbers will likely change during migration period (e.g., includes accounts that may not be migrated)*

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Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

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POWER GRID
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malicious
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(610) 666-2244 / it_ops_ctr_shift@pjm.com

