

# Connect.pjm.com Roadmap

February 21, 2020



## **Impact Details**

<b>Product - Action Required</b>	Dates	Who May Be Affected
<b>Connect.pjm.com integration with PJM's</b> <b>Single Sign On (SSO)</b> – Users will be prompted to log in through SSO instead of a browser prompt.	April 27, 2020	Connect.pjm.com users





#### 2020 connect.pjm.com Roadmap







## Single Sign-On Integration

Currently, connect.pjm.com prompts users for their accounts via the web browser; must use the following format: DMZ\username

Sign in https://conne	ect.pjm.com		Shar	
Username				
Password				
		Sign in Cancel	×	
Ex. Google Chrome	The server connect.pjm.com is asking for your user name and password. The server reports that it is from dmz.			
		User name		
		Password		
		ОК	Cancel	
		Ex. Windows Internet Ex	plorer	

After integration, users will be directed to PJM's Single Sign-On application.

Sign in	
Username: Password: Log In Forgot Password Register	
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#### **Production Outages and Remediation**

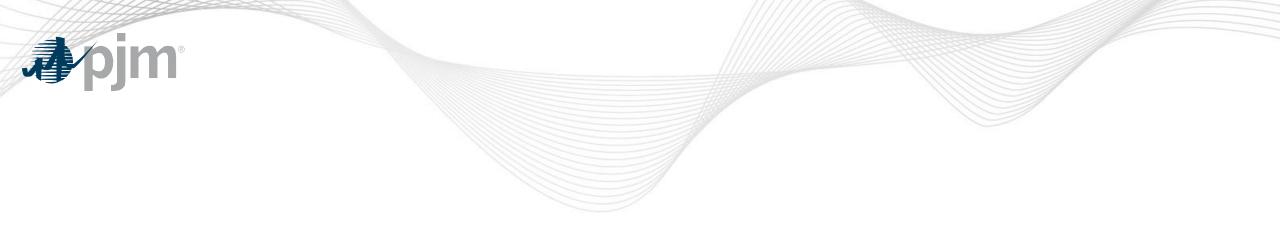
- January 22
  - During critical maintenance of external load balancers, internal and external connection to connect.pjm.com was lost
- February 7
  - SharePoint Support scheduled a test failover with the Networks team, identified half of the front end servers did not have the proper firewall settings
- Remediation and next steps
  - Firewall settings have been updated
  - A second failover test to be scheduled and communicated



Resources

Report issues or submit questions to:

- PJM's Member Relations or call 610-666-8980
- <u>SharePointConnectAdmins@pjm.com</u>
- Your site's PJM employee owner
- Tech Change Forum
- Educational recording



## **Product Details**

Background

Connect.pjm.com, PJM's external SharePoint site, allows PJM personnel and external stakeholders to collaborate and share data.

## **Key Product Features**

- Enables users to create robust, individualized sites to organize their projects, initiatives and tasks specific to their needs
- Using SharePoint apps, users can organize document submissions, data sets and calendars all in one site