



# General Updates

As of May 20, 2020

## 2019 Stakeholder Survey

- In 2019, PJM conducted a stakeholder survey
- We appreciate the feedback that was received

## Feedback

- PJM reviewed the feedback and has created actions to address opportunities for improvements
- One area involves providing more education on PJM's Tools

Short monthly demonstrations

Focused on features of PJM Tools

Based on your feedback

- Solicited here
- Obtained from calls to Client Managers

## Capacity Exchange

- Setting up transactions

## Data Miner 2

- Searching for data in the UI
- What to do when you believe data is missing or wrong
- Overview of how to find specific data elements

## Markets Gateway

- Setting up a portfolio
- Virtual bid submission and limits

- Please send us your feedback on these or other topics
  - Email [TechChangeForum@pjm.com](mailto:TechChangeForum@pjm.com)
- We will finalize the topic(s) on May 27
- We will present the first demonstration on June 16

Product	Date	Issue
FTR Center	<b>May 5, 2020</b>	On May 4, upon approving round 4 of the annual auction, an issue was introduced in FTR Center. Specifically, the Credit screen displayed incorrect values. No other applications were impacted and no actions from participants were necessary. This was only a data viewing issue in FTR Center

	2020	2021	Future
eCredit Refresh			

Start date and duration for these future work efforts are estimated and subject to change

- Visit PJM.com for up to date information - <https://www.pjm.com/about-pjm/newsroom/info-connection.aspx>.