

Account Manager, Bulletin Board, Data Viewer, eDataFeed, Messages, Resource Tracker, Tools Homepage, Voting Roadmaps

As of April 9, 2021

- Updated the date for Account Manager April release.
- Added the information and date for Account Manager May release.
- Added eDataFeed retirement information.

Product - Action Required	Deadline	Who May Be Affected
Account Manager (Train) – Review release information.	<p>April 14 6 p.m. to 8 p.m.</p>	Account Manager users
Account Manager (Production) – Review release information.	<p>April 21 6 p.m. to 8 p.m.</p>	Account Manager users



Product - Action Required	Deadline	Who May Be Affected
Account Manager (Train) – Review release information.	<p>May 13 5 p.m. to 7 p.m.</p>	Account Manager users
Account Manager (Production) – Review release information.	<p>May 19 6 p.m. to 8 p.m.</p>	Account Manager users
eDataFeed (Production) – Review retirement information.	<p>June 29</p>	eDataFeed users



2021												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Account Manager				◆ ◆	◆ ◆							
			Train: Apr 14 Production: Apr 21		Train: May 13 Production: May 19							
Bulletin Board												
Data Viewer												
eDataFeed						◆						
						Production retirement: June 29						

Legend

- Start Date
- ◆ End Date



- Password validation rules updates
 - Password must be between 10-16 characters.
 - Passwords must, at a minimum, contain one uppercase letter, one lowercase letter, one number, and one special character (only: `()!$`~:.,<>=?^_{}[]|`)
 - Password cannot contain username, first name, last name, company name.
 - Password cannot be changed more than 5 times in a single day.
 - Providing invalid security answers when using the Forgot Password feature will lock the user after 4 consecutive attempts.

- Search feature enhancements
 - Separate user first name and last name into separate columns
 - Link to profile username on User Search
 - Separate System Account Search
- System account registration process updates
 - Updated confirmation message
- Schedule
 - Train environment – April 14, 6 p.m. – 8 p.m.
 - Production environment – April 21, 6 p.m. – 8 p.m.
- Impact
 - Account Manager will be briefly unavailable for up to 5 minutes

- User recertification process update background
 - For PJM to understand who is doing business on behalf of a Member
 - For PJM to understand if there are individuals doing business in Account Manager on behalf of more than one Member
 - For security purposes, PJM is now requiring a annual review of users and their access to ensure the users who are in the system are continually reviewed as authorized for their accesses by the CAMS. Ensure CAMS are monitoring their users and certify that the users who have access are authorized to do business on behalf of the organization for which they are the CAM.

- Certify all user relationships to the Member account for Members and Non-Members.
- Certify all user accesses for all accounts for Members and Non-Members.
- Certify System Account accesses for all Members and Non-Members.
- Schedule
 - Train environment – May 13, 5 p.m. – 7 p.m.
 - Production environment – May 19, 6 p.m. – 8 p.m.
- Impact
 - Account Manager will be briefly unavailable for up to 5 minutes

- eDataFeed production environment will be retired on June 29 2021.
- Please use Data Miner tool.

Presenter:
Bhavana Gagrani,
Bhavana.Gagrani@pjm.com

SME:
Bhavana Gagrani,
Bhavana.Gagrani@pjm.com



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com



Product Details

[Account Manager](#) is used to create accounts and request and grant access to PJM's tools and website.

Key Product Features

- Grants access to PJM Tools
- Member CAM's can determine and regulate access for their respective companies

[Bulletin Board](#) facilitates power contracting activity.

Key Product Features

- Provides users with access to a larger pool of buyers and sellers of contracts for electric power
- Allows users to view, post and modify requests to buy or offers to sell power

[Data Viewer](#) allows users to view operational and market data graphically.

Key Product Features

- Display real-time LMPs, IT SCED forecasted LMPs, Dispatch Rate, etc.
- Customizable data plots and graphs

[eDataFeed](#) is a web service that allows subscribers to select and “stream” PJM locational marginal price data, as well as some operational data directly into their system. eDataFeed delivers information in a format called Simple Object Access Protocol (SOAP) that enables data capture, analysis and decision support to meet the trading, risk management and business decisions of PJM’s members (customers).

Key Product Features

- Allows for automated data retrieval

[Messages](#) provides updates and important messages regarding PJM tools.

Key Product Features

- Used by members to view updates and important messages regarding PJM tools

[Resource Tracker](#) provides generation owners a single view of generator ownership information as recorded across various PJM applications.

Key Product Features

- Single point mechanism for generator ownership information
 - Ownership changes
 - Energy, Capacity and Ancillary Service Ownership
 - Marketing Company
 - Dispatching Company
- Annual confirmation period

[Voting](#) facilitates voting at the Markets and Reliability Committee and Members Committee meetings.

Key Product Features

- Facilitates voting at the Markets and Reliability Committee and Members Committee meetings
- Vote tallying and reporting
- Tool also allows both on-site and remote meeting attendees to cast votes for agenda items presented to the membership for voting