



Communities Roadmap

As of August 16, 2022

- Retirement of Tech Change Community
- Transfer of Bright Ideas feature from Tech Change Community to Member Community

Product - Action Required	Deadline	Who May Be Affected
Tech Change Community Retirement	September 1, 2022	Tech Change Community Users
Bright Ideas – moving to Member Community	September 1, 2022	Tech Change Community Users, Member Community Users



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Member Community									Transfer of Bright Ideas Production: Sept. 1			
Tech Change Community									Tech Change Community Retirement: Sept. 1			
Planning Community												
Membership Management Community				March v1 Release Production: Apr 6	April v1 Release Production: May 4							

Legend

- Start Date
- ◆ End Date



- Tech Change Community – Retirement on Sept 1
- Transfer of Bright Ideas feature
 - Currently located in Tech Change Community
 - To be transferred to Member Community as of Sept 1

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Communities



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com



Product Details

The [Member Community](#) allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

Key Product Features

- Research topics quickly and easily
- Submit questions, issues and requests to PJM
- Track the real-time status of your requests
- Initiate various processes for demand bid, generation transfers, etc.

The [Tech Change Community](#) allows users to find information and collaborate with other users and PJM subject matter experts about PJM's tools and initiatives. Discussions are based on topics covered within the monthly Tech Change Forum meetings.

Key Product Features

- Moderated discussion boards
- Research topics quickly and easily
- Submit questions, issues and requests to PJM

The [Planning Community](#) will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions. Discussions are based on Planning topics.

Key Product Features

- Moderated discussion boards
- Research topics quickly and easily
- Submit questions, issues and requests to PJM

The [Membership Management Community](#) will allow companies to submit application information for PJM membership and maintain member level contact information.

Key Product Features

- **My Membership**

- Track the real-time status of your membership application
- Submit documentation for application

- **Contact Management**

- Maintain member level contact information for certain roles identified by PJM

- **Maintenance**

- Track the real-time status of your membership requests
- Initiate membership related requests such as name change, withdrawal, etc. via the community
- Complete membership recertification tasks