Communities Roadmap

As of September 14, 2022

- Updates to Market Participant Form on Membership Management Community

Product - Action Required	Deadline	Who May Be Affected
August v1 Release - Awareness of improved layout of Market Participant Application	September 14, 2022	Membership Management Community Users, specifically new member applicants and new market participant applicants

2022 Communities Roadmap

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Member Community									◆ Transfer of Bright Ideas Production: Sept. 1			
Tech Change Community									◆ Tech Change Community Retirement: Sept. 1			
Planning Community												
Membership Management Community			◆ March v1 Release Production: Apr 6		◆ April v1 Release Production: May 4				◆ August v1 Release Production: Sept. 14			

Legend
- ● Start Date
- ◆ End Date

Membership Management Community

- Market Participant Application Updates
- Improved user experience flow throughout the form
- Additional data request questions

Production: September 14, 2022

Facilitator:
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Communities

Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

Product Details

The [Member Community](#) allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

Key Product Features

- Research topics quickly and easily

- Submit questions, issues and requests to PJM

- Track the real-time status of your requests

- Initiate various processes for demand bid, generation transfers, etc.

The [Planning Community](#) will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions. Discussions are based on Planning topics.

Key Product Features

- Moderated discussion boards

- Research topics quickly and easily

- Submit questions, issues and requests to PJM

The [Membership Management Community](#) will allow companies to submit application information for PJM membership and maintain member level contact information.

Key Product Features

- Application
  - Track the real-time status of your membership application
  - Submit documentation for application

- Contact Management
  - Maintain member level contact information for certain roles identified by PJM

- Maintenance
  - Track the real-time status of your membership requests
  - Initiate membership related requests such as name change, withdrawal, etc. via the community
  - Complete membership recertification tasks