# Communities Roadmap

As of November 22, 2022

- Demo for Annual Recertification enhancements on Membership Management Community

# 2022-2023 Communities Roadmap

| | 2022 | | 2023 | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | **Nov** | **Dec** | **Jan** | **Feb** | **Mar** | **Apr** | **May** | **Jun** | **Jul** | **Aug** | **Sep** | **Oct** |
| **Member Community** | | | | | | | | | | | | |
| **Planning Community** | | | | | | | | | | | | |
| **Membership Management Community** | | | | | | | | | | | | |

Legend
- ● Start Date
- ◆ End Date

# Membership Management Community

- Annual Member Recertification
  - Principal Data - Ability to upload file for list of previous companies
  - Dashboard display updates – separate tables for recertification vs normal requests

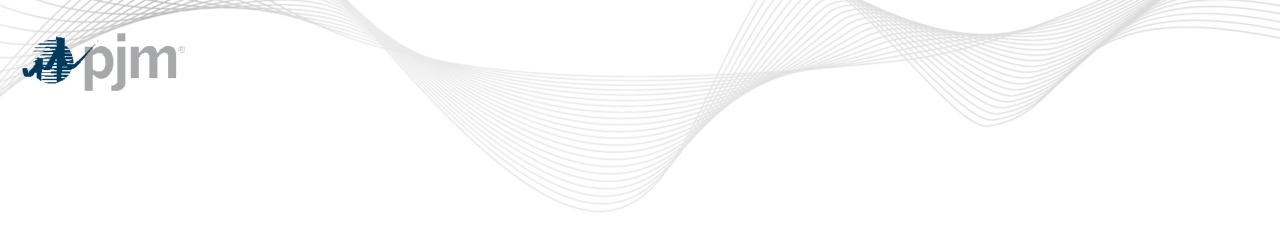## Demo: November 22, 2022

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**Communities**

Member Hotline

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# Product Details

The [Member Community](#) allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

**Key Product Features**

- Research topics quickly and easily

- Submit questions, issues and requests to PJM

- Track the real-time status of your requests

- Initiate various processes for demand bid, generation transfers, etc.

The [Planning Community](#) will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions.  Discussions are based on Planning topics.

**Key Product Features**

- Moderated discussion boards

- Research topics quickly and easily

- Submit questions, issues and requests to PJM

The [Membership Management Community](#) will allow companies to submit application information for PJM membership and maintain member level contact information.

## Key Product Features

- Application

  – Track the real-time status of your membership application

  – Submit documentation for application

- Contact Management

  – Maintain member level contact information for certain roles identified by PJM

- Maintenance

  – Track the real-time status of your membership requests

  – Initiate membership related requests such as name change, withdrawal, etc. via the community

  – Complete membership recertification tasks