



# Cybersecurity Contacts

As of January 17, 2023



Action Required	Deadline	Who May Be Affected
Enter cybersecurity contacts using Contact Management in the Membership Management Community	January 31, 2023	All Members

## PJM requests Members provide contact information for their cybersecurity contacts

### Key Points

- Current and accurate contact information is needed to facilitate an expedited response in critical situations
- Given the increase in cybersecurity-related threats, PJM requests current contact information for each Member's most senior Cybersecurity leader and related contacts
- This information will be used **only** in the event critical **cybersecurity-related information** needs to be shared with one or more Member(s) based on threats or events observed by PJM

PJM will utilize the Contact Management process to gather this information

		Who	When
<b>Cybersecurity Senior Leader</b>	<b>Required</b>	The most senior cybersecurity leader at the Member company.	These individuals will be contacted should PJM need to share critical cybersecurity-related information with the Member based on threats or events observed by PJM.
<b>Cybersecurity Liaison</b>	<b>Optional</b>	Primary contacts for open and restricted cybersecurity forums, informational sessions, or discussion groups.	These individuals will be invited to occasional PJM events or communications related to cybersecurity.
<b>Cybersecurity Operations Center Point of Contact</b>	<b>Optional</b>	Primary contacts for outreach throughout a specific cybersecurity-related event related to the Member company.	These contacts will be in direct contact with PJM's Cybersecurity Operations Center, as necessary.

## Submit contacts using Contact Management

[Login](#) to Membership Management Community to submit contacts using Contact Management

For information on submitting contacts, see:

- [Membership Management Community Page](#)
- Contact Management [Quick Guide](#)
- Contact Management [Video Tutorial](#)

Facilitator:

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## Cybersecurity Contacts



## Member Hotline

(610) 666 – 8980

(866) 400 – 8980

[custsvc@pjm.com](mailto:custsvc@pjm.com)

**PROTECT THE  
POWER GRID**  
**THINK BEFORE  
YOU CLICK!**



Be alert to  
malicious  
phishing emails.

**Report suspicious email activity to PJM.**  
(610) 666-2244 / [it\\_ops\\_ctr\\_shift@pjm.com](mailto:it_ops_ctr_shift@pjm.com)

