



PJM.com Roadmap

As of June 5, 2023

- Update on PJM.com Slowness

Product - Action Required	Deadline	Who May Be Affected
Secure Area Expiration – click the <i>Renew Now</i> link on the secure page	End of Q3 2023	Anyone with access to secure areas on pjm.com
PJM.com Slowness - Report any slowness to PJM	December 2023	Anyone visiting PJM.com



2023											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Nov	Dec
Secure Area Expiration									◆ Production		
Search Updates			◆ Production								
Slowness										Production ◆	
Emissions					◆ Production						

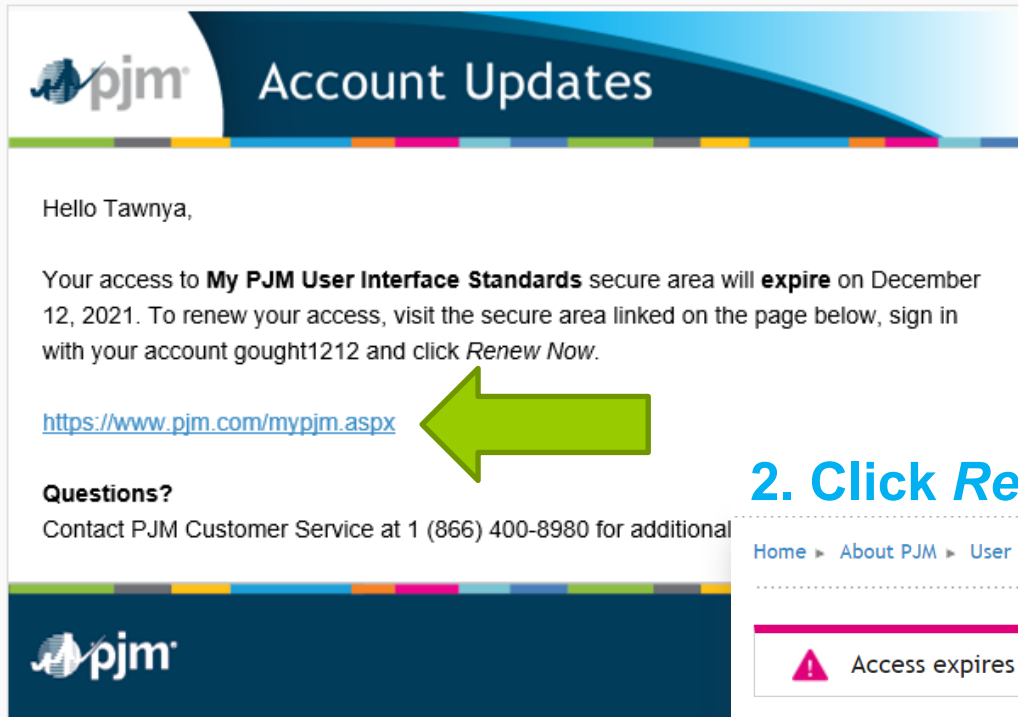
Legend

- Start Date
- ◆ End Date

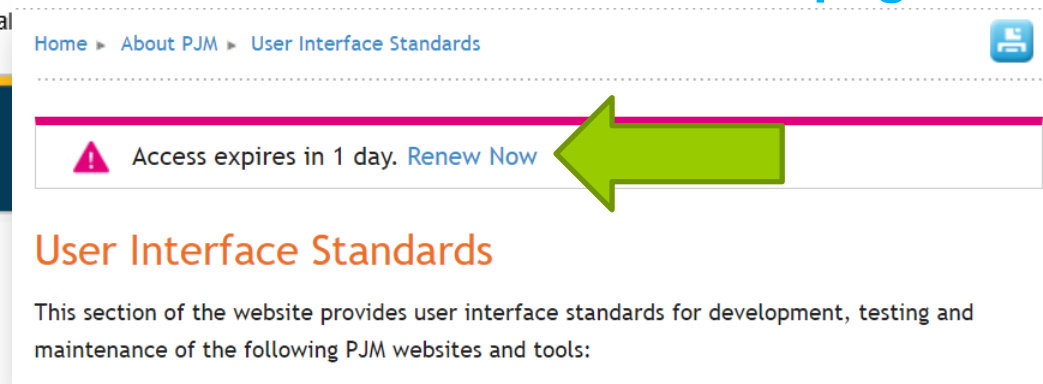
- Access will expire:
 - 2 years after granted for non-members
 - 3 years after granted for members and PJM staff
- Notification will be sent before access expires

Area	Action Required
PJM.com secure areas requiring access approval, as well as potentially CEII authorization	Use the renew option to keep access

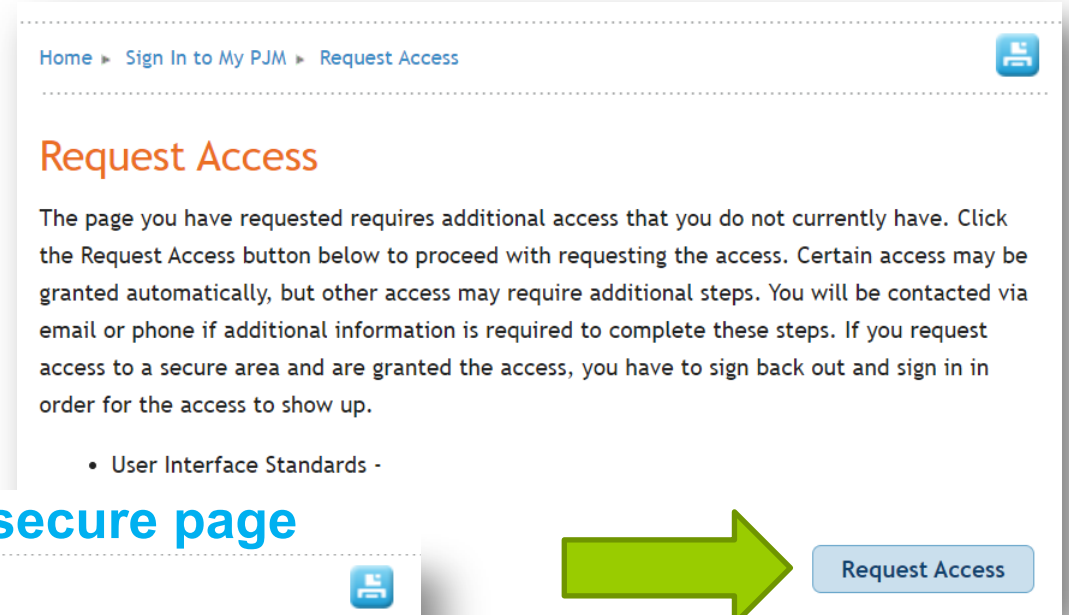
1. Email reminder sent before expiration



2. Click *Renew Now* on secure page



3. Click *Request Access* button



- Members have reported website slowness.
- We have reached out to members to collect additional details.

Facilitator:

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SME/Presenter:

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PJM.com



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID**
**THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com





Product Details

PJM's corporate website, www.pjm.com, is the interface for information and tools used by PJM and its members & stakeholders

Key Product Features

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps