







PJM.com Roadmap

As of September 11, 2023



- Update on PJM.com slowness

Product - Action Required	Deadline	Who May Be Affected
<p>Secure Area Expiration – click the <i>Renew Now</i> link on the secure page</p>	<p>December 2023</p>	<p>Anyone with access to secure areas on pjm.com</p>
<p>PJM.com Slowness - Report any slowness to PJM</p>	<p>Ongoing through December 2024</p>	<p>Anyone visiting PJM.com</p>



2023											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Nov	Dec
Secure Area Expiration											Production 
Search Updates			Production 								
Slowness (Ongoing through 2024)											Production 
Emissions					Production 						

Legend

-  Start Date
-  End Date

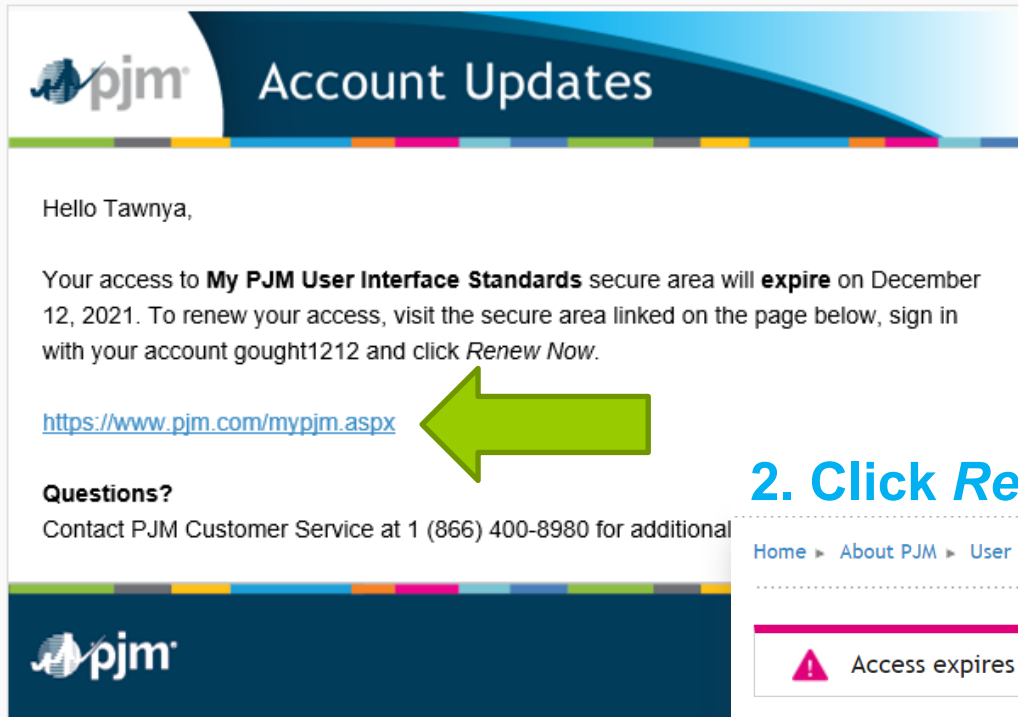
- Access expiration policy for Non-Members:
 - Access granted prior to August 8, 2023, will expire in 1 year
 - Access granted after August 8, 2023, will expire in 2 years
- Access expiration policy for Members and PJM staff:
 - Access will expire in 3 years
- Notification will be sent before access expires

Area	Action Required
PJM.com secure areas requiring access approval, as well as potentially CEII authorization	Use the renew option to keep access

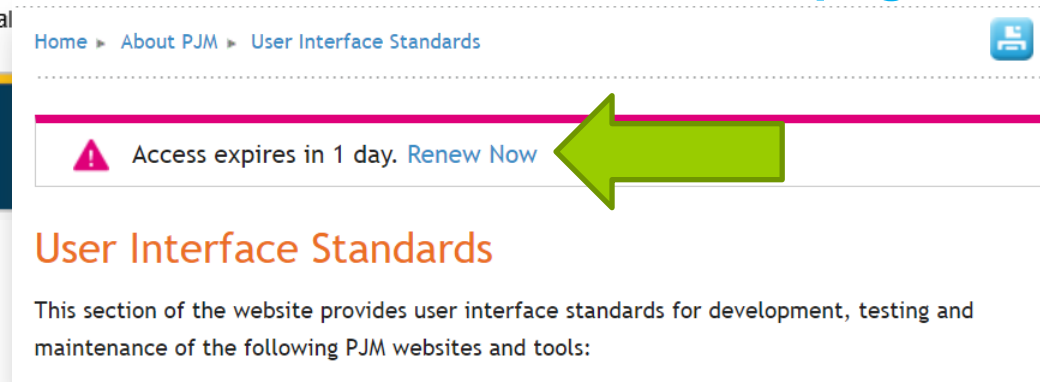


Renewing Secure Area Access

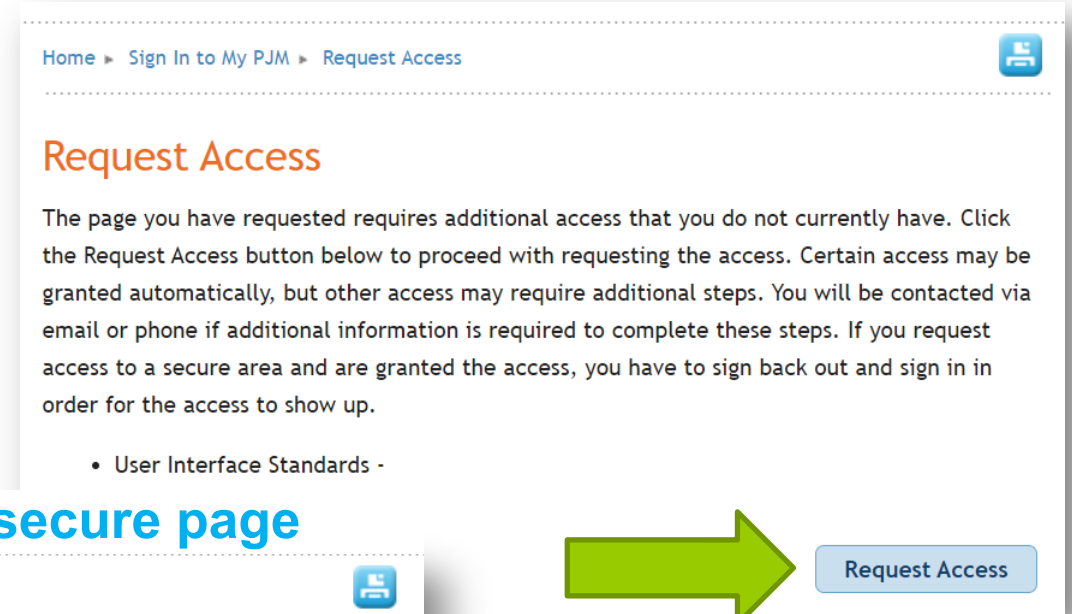
1. Email reminder sent before expiration



2. Click *Renew Now* on secure page



3. Click *Request Access* button



- On July 10, 2023, PJM transitioned to a new interconnection process (conditionally accepted by FERC).
- As a result of this transition, PJM made multiple changes in the Planning section, including:
 - Replaced terms and updated directories
 - Created new and retired existing pages
- PJM will continue to make necessary changes to PJM.com to align with the PJM Tariff.

- PJM.com slowness is a long-term initiative with many variables due to complexity and size of the website.
- We are working through multiple factors that may contribute to the website delays, specifically:
 - Move Search engine to Cloud - Completed in March 2023
 - Move PJM.com and its sub-sites to Cloud – In Progress (target completion: January 2024)
 - Upgrade software to the latest version – In Progress (target completion: January 2024)
 - Refactor code base – In Progress (target completion: December 2024)
 - Measure performance metrics – Ongoing

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PJM.com



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID**
**THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com





Product Details

PJM's corporate website, www.pjm.com, is the interface for information and tools used by PJM and its members & stakeholders

Key Product Features

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps