



PJM Communications

As of April 16, 2024

N/A

Ensuring a Reliable Energy Transition

Who We Are

Member Services

Careers

Newsroom

Communications

Contact Directory

Community Impact: A Culture of Caring

Advanced Technologies & Innovation

[Home](#) > [About PJM](#) > [Communications](#)



Communications

Website Resources



Email Lists

Manage all your email communications with PJM.



Member Community

Through the Member Community, members are able to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.



Newsroom

Read the latest announcements and news releases.



RSS Feeds

Subscribe to PJM news, website updates and more via yours news reader.

CONTACT INFORMATION



Member Community

(866) 400-8980

(610) 666-8980

[Member Relations](#)

<https://www.pjm.com/about-pjm/communications>

- Email Lists – Manage all your email communications with PJM
 - Tool Related
 - Technical Notifications (aka TechNotify) includes ALL technical related communications
 - Individual Tool Updates are based on your Account Manager tool access
 - Other Technical Options: Customer Information, PJM.com Website Updates
- Others: Member Community, Committees, RSS Feeds, etc

NOTE: Must have a PJM user account

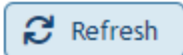
Email List Update [Form](#) Email Lists

- Used for email subscriptions that are **not** public
- In order to request to be added to a mailing list, you must provide the name of the mailing list you want
- This does not include Tool related communications

NOTE: Must have a PJM user account

Messages Tool

- [Messages](#) is a tool used by members to view updates and important messages regarding PJM tools.
- PJM user account not needed.
- Search availability by subject, application, etc...



Subject ▾

Application ▾

Message Details ▾

Effective Date ↓

Terminate Date ▾

Impacts: Tool or website outage

Upcoming Changes

- The Upcoming Change [page](#) provides a list of planned outages to PJM tools, websites and apps as well as delayed data or report deadlines.
- PJM user account not needed.

- Tool or Application Notifications
 - Log into Account Manager and remove your access
 - Request your Company Account Manager (CAM) to remove your access
- Other Notifications
 - Update your “My Email Lists” by “unchecking” what you are subscribed to at: <https://www.pjm.com/mypjm/newsletters.aspx>
- Contact custsvc@pjm.com with any questions/issues.

Facilitator:

Todd Keech, Todd.Keech@pjm.com

Secretary:

Dave Miscavage, Dave.Miscavage@pjm.com

SME/Presenter:

Risa Holland, Risa.Holland@pjm.com



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID**
**THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com

