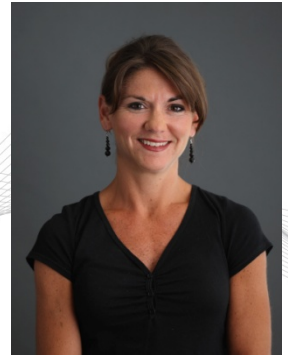




# Chantal-Aimee N. Hendrzak

## Executive Director – Market Evolution



**Chantal-Aimee N. Hendrzak**, executive director - Market Evolution, PJM Interconnection, is responsible for all Operations Support activities for PJM's efficient and reliable operation and coordination of the bulk power system including modeling, the management of real time data, outage coordination, generator interconnections and deactivations, transaction scheduling, transmission analysis, and regional and seasonal studies.

Ms. Hendrzak also held the position of director, Applied Solutions, responsible for sourcing, evaluating, leveraging, and supporting the adoption and implementation of advanced solutions for the operation of the bulk power transmission system and the operation of all related markets.

Ms. Hendrzak was also the director of International Relations for PJM, responsible for developing, managing, and leveraging PJM's international relationships.

Previously, Ms. Hendrzak held the position of manager of the Operations Development Department within the Operations Division responsible for leading the development and enhancement of applications used in real-time operations. Prior to that, she was a project leader coordinator in the Information Services Division.

Prior to joining PJM, Ms. Hendrzak was a manager at Accenture (formerly Andersen Consulting) aligned with the utility industry and employed by American Power Conversion.

Ms. Hendrzak earned her Bachelor of Science in business and french from Albright College and Master of Business Administration through The Pennsylvania State University. She also sits on an Academic Advisory Board for The Pennsylvania State School of Graduate Professional Studies – Engineering Division.

[PJM Interconnection](#), founded in 1927, ensures the reliability of the high-voltage electric power system serving 65 million people in all or parts of Delaware, Illinois, Indiana, Kentucky, Maryland, Michigan, New Jersey, North Carolina, Ohio, Pennsylvania, Tennessee, Virginia, West Virginia and the District of Columbia. PJM coordinates and directs the operation of the region's transmission grid, which includes over 82,000 miles of transmission lines; administers a competitive wholesale electricity market; and plans regional transmission expansion improvements to maintain grid reliability and relieve congestion. PJM's regional grid and market operations produce annual savings of \$2.8 billion to \$3.1 billion. For the latest news about PJM, visit PJM Inside Lines at [insidelines.pjm.com](http://insidelines.pjm.com).