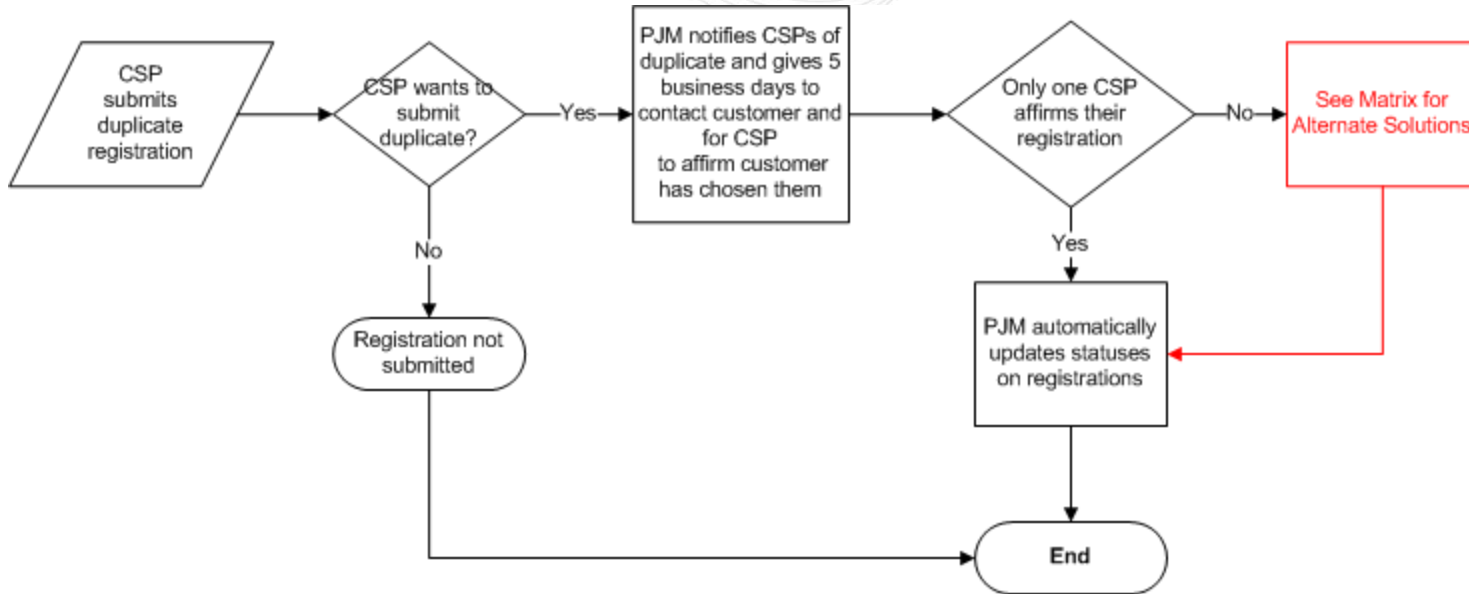


# Duplicate Registration Process

DRS  
May 29, 2012

## Alternative 1:



## Alternative 2:



## Solutions Matrix (Duplicate Resolution Process)

Design Criteria	A	B	C
Both CSPs affirm that customer chose them	Keep the registration with the oldest contract date (customer signed first)	Keep the registration with the newest contract date (customer signed last)	Terminate both registrations until customer resolves and then appropriate CSP may resubmit
Neither CSPs affirm that customer chose them	Keep the registration with the oldest contract date (customer signed first)	Keep the registration with the newest contract date (customer signed last)	Terminate both registrations until customer resolves and then appropriate CSP may resubmit