

# Problem Statement/Charge

## Demand Response – Increasing Efficiency of DR Registration Process

### Problem / Opportunity Statement

During the PJM eLRS Registration process, any registration submitted by a CSP with the incorrect Energy Supplier is subject to denial by the reviewing parties for having the incorrect LSE. If the CSP is able to determine the correct supplier they will resubmit the registration, requiring re-review by any denying parties and initial review by the newly assigned LSE. Given the fact that such a high volume of customers change their supplier year-over-year, this creates a lot of churn and re-work for PJM members during the registration process. In addition, the current registration process requires that each registration be confirmed/approved by both the customer's EDC and LSE, even though the EDC is both, (1) in a position to ensure the accuracy of the relevant registration details, and (2) in a position to be competitively indifferent.

### Issue Source

EnerNOC recommends that stakeholders discuss enhancements to the PJM manuals to increase the efficiency of the DR registration process, by reviewing the need for continued involvement of LSEs in the registration process and/or the need for the CSP to identify the LSE.

### Stakeholder Group Assignment

MIC and thence to the Demand Response Subcommittee

### Key Work Activities

1. Assess continuing need for LSE review of emergency and economic DR registrations
2. Identify impediments to DR registration process associated with identifying customer energy supplier.
3. Determine the parties with complete supply information, and whether they are authorized to use that information to assist in the registration process.
4. Develop enhancements to registration process that reduce effort required to address changing supplier information, including elimination of LSE review and/or identification requirement

### Expected Deliverables

1. Updates to Manual 18 which include revisions to registration process that reduce effort required to accommodate changing suppliers.
2. Potentially modification(s) to tariff to remove or modify LSE identification/approval

### Expected Overall Duration of Work

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Work should be completed in time for use in the 2013 PJM registration process.

## **Decision-Making Method**

Tier 1, consensus (near-unanimity) on a single proposal (preferred,) or Tier 2, multiple alternatives.