



# PSI Testing Center and PJM Certification Exam Application Updates

Michael Hoke  
Section Lead, State and Member  
Training

- PSI now has over 98% of its owned and operated sites opened
- Test center site list will now show opened sites and capacity
  - <https://www.psonline.com/openings>
  - Still limited capacity at some testing centers
- Candidate:
  - **MUST** complete health questionnaire and bring it to testing center (<https://www.psonline.com/wp-content/uploads/PSI-COVID-19-Candidate-Questionnaire.pdf>)
  - **MUST** wear a face mask at all testing centers regardless of state and local criteria
  - Can wear gloves but they will be inspected by test center personnel prior to use

- Information regarding the safety and sanitation procedures at PSI test sites can be found in their FAQs (<https://www.psionline.com/wp-content/uploads/psi-services-covid-19-faqs.pdf>).

- As stated in the candidate bulletin for the exams, please allow up to 7 days for the application to be processed and to receive the scheduling email from PSI
  - If no scheduling email is received in that time frame contact us at [TrainingSupport@pjm.com](mailto:TrainingSupport@pjm.com)
- When contacting PSI for scheduling issues via email or voicemail and no response is received within 48 hours contact us at [TrainingSupport@pjm.com](mailto:TrainingSupport@pjm.com) and we will escalate the issue