



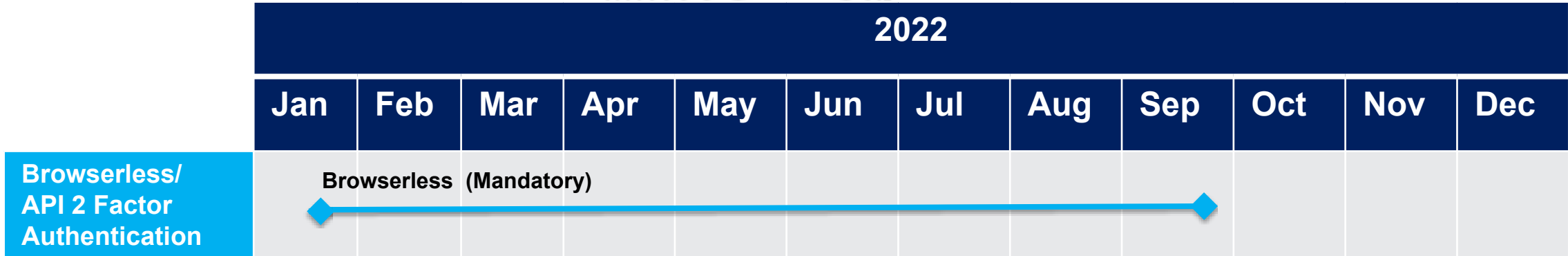
Browserless/API Two Factor Authentication (Public Key Infrastructure – PKI)

As of July 6, 2022

- Updated timeline to implement mandatory Public Key Infrastructure (PKI) for DR Hub, MSRS, and Markets Gateway

Product - Action Required	Dates	Who May Be Affected
<p>Browserless/API Two Factor Authentication (Mandatory)</p> <ul style="list-style-type: none"> • Obtain valid PKI certificates from approved Certificate Authorities • Rewrite Browserless/API authentication code OR use PJM provided command line interface(CLI) • Make sure 2-Way SSL Connections, Client Certificates & Connection Renegotiation are enabled at Firewall & Security devices for outgoing PJM SSO traffic • Opt in now 	<ul style="list-style-type: none"> • Train: Completed • Production: June/July 	<p>Browserless users of</p> <ul style="list-style-type: none"> • Markets Gateway • InSchedule • Power Meter • FTR Center • Capacity Exchange • DR Hub • MSRS





Legend

- Start Date
- ◆ End Date

Change impacts only Browserless transfers

Web
Browser

- **Source:** Web browsers
- **Authentication Mechanism:** Password + Soft Token(One Time Password)

Browserless

- **Source:** Machine to Machine
 - Interactions with PJM web service Application Programming Interfaces (APIs) via custom code or PJM Command Line Interface (CLI)
- **Authentication Mechanism:** Password + Certificate using Public Key Infrastructure (PKI)

InSchedule

DR Hub

MSRS

Power
Meter

FTR
Center

Market
Gateway

Capacity
Exchange



2022 Dates for Mandatory PKI/Two-Factor cutover

Product	Train	Production
InSchedule	January 6 at 4 p.m. (complete)	July 13 at 4 p.m.
Power Meter	January 6 at 4 p.m. (complete)	July 13 at 4 p.m.
FTR Center	January 13 at 4 p.m. (complete)	June 28 at 4 p.m.
DR Hub	February 2 at 4 p.m. (complete)	September TBD
Capacity Exchange	January 13 at 4 p.m. (complete)	June 28 at 4 p.m.
MSRS	January 20 at 4 p.m. (complete)	July 20 at 4 p.m.
Markets Gateway	January 18 at 4 p.m. (complete)	August TBD

- PKI Certificates and PKI/Two-Factor Browserless/API [FAQs](#)
- PKI Authentication [Guide](#)
- Exporting public [keys](#)

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Tool Security Changes



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**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com

