



Communication and Subscription Improvements

As of September 17, 2019

Action Required	Deadline	Who May Be Affected
Whitelist IP address, 13.111.63.217 , to ensure communications from PJM are received in your organization.	September 23	All users subscribed to a PJM communication list (i.e. TechNotify, MC, PC, etc.)
Allow communications from “ @lists.pjm.com ”.	September 23	All users subscribed to a PJM communication list (i.e. TechNotify, MC, PC, etc.)



- Received feedback on current subscription tool and communications
- Plan for 2019:
 - Improve communication templates for consistent messaging
 - Replace subscription tool
 - Update to My Email Lists page on pjm.com

Communication/Subscription Roadmap for 2019

	Jul	Aug	Sep	Oct	Nov	Dec
Communication Pilot		Pilot: July 29 Feedback due: Aug. 30				
Subscription Pilot				Pilot: TBD Feedback due: TBD		
Production Implementation			Go-live: Sept. 23 			

Legend

- Start Date
- End Date



Communication

- Template improvements
- Consistent messaging
- Compatible with multiple devices

Subscription

- Updates to My Email List page on pjm.com

This has been sent to the Data Viewer Users Group, eDatafeed, Website Updates and TechNotify email lists on behalf of Kim Warshel, sr. engineer, Real Time Market Operations

Dear Members,

Actions requested:

- Please share this communication internally within your organization to anyone who may need this information.

PJM has scheduled system maintenance on **Thursday, May 2, from 3:00 – 5:00 p.m. EPT (1500 - 1700 hours)**. This maintenance will cause stale data for LMP postings on eDatafeed, Data Viewer, PJM.com, including the Operational Data page, PJM Now and Data Snapshot.

If you have any questions regarding this communication, please contact PJM's [Member Relations](#) or 610-666-8980.

Stay Informed

- [Upcoming Changes](#) – latest information about upcoming changes to PJM's websites and tools
- [Tech Change Forum](#) – attend monthly meetings to get latest details and provide feedback
- [Tech Change Community](#) – find answers, initiate discussions and collaborate with other users

Thank you,
Kim Warshel
Sr. Engineer, Real Time Market Operations

To manage your email list subscriptions, visit: <http://www.pjm.com/mypjm/news/>



- The communication pilot will send standard communications to a small group of stakeholders to seek feedback on **delivery**, **messaging** and **accessibility**.
 - Communication pilot completed successfully.
- The subscription pilot will request the same group of stakeholders to log onto pjm.com and verify they are able to successfully **subscribe** and **unsubscribe** from test lists on the pilot page.

- New look and feel to communications
- Whitelist IP address, **13.111.63.217**, to ensure communications from PJM are received in your organization
- Users should also “allow” emails from **@lists.pjm.com**
- Updates to the My Email Lists page on pjm.com
- Removal of PJM Tools from My Email Lists page
 - Users with access to PJM Tools will automatically be added to communication list for tool
 - Users without access should subscribe to TechNotify



New Look and Feel

